

Charitable Organizations

America's Second Harvest

35 E. Wacker Dr., #2000
Chicago, IL 60601
1-800-771-2303
www.secondharvest.org

Catholic Charities USA

1731 King Street
Alexandria, VA 22314
1-800-919-9338
www.catholiccharitiesusa.org

Habitat for Humanity

121 Habitat Street
Americus, GA 31709
1-800-HABITAT
www.habitat.org

Humane Society

2100 L Street, NW
Washington, DC 20037
202-452-1100

Salvation Army

615 Slaters Lane
Alexandria, VA 22313
www.salvationarmyusa.org

United Way of America

701 N. Fairfax Street
Alexandria, VA 22314
1-800-272-4630
www.national.unitedway.org

Volunteers of America

1660 Duke Street
Alexandria, VA 22314
1-800-899-0089
www.volunteersofamerica.org

Disaster Support Resources for Hurricane Recovery in Louisiana

You may be eligible for disaster assistance funding and services from FEMA as well as other State, community, and private organizations. Please review this brochure for a list of resources to help you recover.

This brochure contains information from FEMA and U.S. Department of Treasury websites.

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Distributed in partnership with:



American Insurance Association

Filing your insurance claim

If you have insurance, it is important to call your agent or insurance company as soon as possible to begin the claims process.

Contacting your insurance company: Call the Hurricane Insurance Information Center at **1-800-942-4242** to get the contact information for your insurance company or visit www.disasterinformation.org.

Louisiana residents can call **1-800-259-5300** or **225-342-5900** or visit www.lidi.state.la.us/whats_new/HurricanePhoneNumbers.pdf.

Flood Insurance: Call **1-800-427-4661** if you are unable to locate policy information or need help contacting your insurance company.

Registering for housing & other aid

Register with FEMA to gain access to important resources and information. FEMA provides one-time emergency cash assistance for losses not covered by insurance coverage including temporary housing and repair assistance. Call **1-800-621-FEMA (3362)** 24 hours /**1-800-462-7585 (TTY)** or visit www.fema.gov/register.shtm.

Types of FEMA housing aid:

Temporary Housing: Money is available to rent a place to live, or a government provided housing unit when rental properties are not available.

Transitional Housing Assistance Program: Disaster Assistance provides \$2,358 per household, as an initial payment for three month's rental assistance, and may be extended up to 18 months for qualified applicants.

Repair: Money is available to homeowners to repair damage from a disaster to a primary residence that is not covered by insurance. The goal is to make the damaged home safe, sanitary, and functional.

Replacement: Money is available to homeowners to replace a home destroyed in a disaster that is not covered by insurance.

Permanent Housing Construction: Direct assistance or money for the construction of a home. Available only in areas specified by FEMA where no other type of housing assistance is possible.

Small Business Administration Loans

The SBA is the primary source of federal funds for long-term recovery assistance. An SBA loan can be used to repair a home, replace personal property such as furniture and clothing, or re-build a business. To apply, call **1-800-659-2955** or visit www.sba.gov/disaster.

Food Stamp Assistance

You may be eligible for disaster food stamp assistance through your state. **Louisiana** residents can call **1-888-524-3578**.

American Red Cross

Contact the American Red Cross at **1-866-438-4636** or **1-800-975-7585** if you have immediate emergency needs for food, clothing, shelter, or medical care. Financial assistance may be provided.

Unemployment Insurance

Louisiana residents can call **1-866-783-5567** for unemployment insurance and disaster unemployment assistance (for self-employed and newly employed who may be ineligible for unemployment insurance).

Replacement of State-Issued ID

Louisiana residents can visit a local motor vehicle office or call **255-925-4195** or **1-877-DMV-Line (368-5463)**

Resources & Support for Students

Visit http://wdcrobcop01.ed.gov/Programs/EROD/org_list.cfm?category_ID=SEA for a list of state, education agencies.

Health

If you or a loved one needs crisis counseling, call **1-800-273-TALK (8255)/1-800-799-4889 (TTY)**. Trained staff can provide access to local resources & referrals.

Social Security

Available at local Social Security offices. Call **1-800-772-1213** for location information.

Veterans Benefits

Call the U.S. Department of Veterans Affairs at **1-800-827-1000** (24 hours).

Debt

Call your creditors. Many will defer your loan payments, waive late fees, or raise your credit limit temporarily. If you need help identifying your creditors, get your free credit report by calling **1-877-322-8228** or visit www.annualcreditreport.com.

Bank Accounts

For information about accessing bank accounts, lost records, ATM cards, direct deposits or how to reach your bank, call the FDIC at **1-877-275-3342** (24 hours) or visit www.fdic.gov.

Credit Unions

For information about credit union accounts visit www.ncua.gov

Taxes

For assistance with tax matters, call the Internal Revenue Service at **1-866-562-5227**.

Jobs

The U.S. Department of Labor is connecting workers impacted by the hurricanes with employers who want to hire them. Visit www.jobsearch.org/hurricanejobs for more information.

Investments

The SEC has published a web site for those unable to contact their investment advisors. Visit www.sec.gov for information.