



**CATASTROPHE CLAIM REPORTING PHONE NUMBERS
FOR CONTACTING AIA MEMBER COMPANIES
(April 2011)**

Policyholders who need to report a claim resulting from a catastrophe or have questions regarding coverage can use the following toll-free numbers provided by insurance companies who are members of the American Insurance Association.

Company - Reporting Number

Acadia Ins. Co.

AZ, NM, TX, LA, MS, AL, TN, KY, AR, OK	800-444-0049
OH, WV, PA, DC, DE, VA, NC, SC	800-283-1153
NY, CT, NH, VT, RI, ME, MA	800-773-4300
WA, OR, ID, MT WY, UT, CO, ND, SD, NE, KS, MN, IA, MO, WI, IL, MI, IN	800-235-2942

Affiliated FM –see FM Global

Arch - 800-817-3252

Allianz Global Risks US Insurance Company (AGR US)

Bituminous - 800-678-3104 & 1-800-822-2905 (Florida)
800-605-0311 (Mississippi & Louisiana)
800-683-9591 (northern Texas)
888-857-8031 (southern Texas)
800-475-4477, ext. 293 (all states)

Chubb Group of Insurance Cos. (Federal Insurance Co., Vigilant Insurance Co., Pacific Indemnity Co., Great Northern Insurance Co., Chubb Custom Insurance Co.) - 800-252-4670

Continental Western

AZ, NM, TX, LA, MS, AL, TN, KY, AR, OK 800-444-0049

OH, WV, PA, DC, DE, VA, NC, SC 800-283-1153
NY, CT, NH, VT, RI, ME, MA 800-773-4300
WA, OR, ID, MT WY, UT, CO, ND, SD, NE,
KS, MN, IA, MO, WI, IL, MI, IN 800-235-2942

CUNA Mutual Group/CUMIS Ins. Society - 800-637-2676

Farmers - (800) HelpPoint- 435-7764

Fireman's Fund - 888-FIREHAT 347-3428

First Floridian (Travelers of Florida) – see Travelers

First Trenton Ins. (Travelers of New Jersey) - see Travelers

FM Global - 877-NEWLOSS 639-5677

GeoVera Specialty Insurance Company:
Earthquake Claims: 800-859-8734
Homeowners (formerly known as USF&G Specialty Insurance Company):
 800-631-6478 or 800-319-6619

Gray Insurance - 504-888-7790 (corporate HQ)

Great American - 800-972-3008

Hanover Ins. Co. - 800-628-0250
Hanover American Ins. – See Hanover

The Hartford - 800-243-5860

Hartford Steam - 888-HSB-LOSS (472-5677)

Mass. Bay Ins. – see Hanover Ins. Co.

Mitsui Sumitomo - 866-MSM-MUSA (676-6872)

One Beacon - 877-248-3455

Pacific Select - 877-642-1815

St. Paul – 800-787-2851 (commercial lines)
 see Travelers for personal lines

St. Paul Travelers – see Travelers

Travelers - 800-252-4633 (personal lines)
800-238-6225 (commercial lines)
800-505-0193 (flood claims)
800-772-4482 (boat and yacht claims)

Travelers of Massachusetts - 877-425-2466

Union Ins. Co. and
Union Lloyds

AZ, NM, TX, LA, MS, AL, TN, KY, AR, OK	800-444-0049
NY, CT, NH, VT, RI, ME, MA	800-773-4300
OH, WV, PA, DC, DE, VA, NC, SC	800-283-1153
WA, OR, ID, MT WY, UT, CO, ND, SD, NE,	800-235-2942
KS, MN, IA, MO, WI, IL, MI, IN	

XL - 800-688-1840

Zurich - 800-987-3373